

Parameter Schedule

1 Joining Services (Service Descriptions Schedule Part 1)

Joining Service

Fault Restoration Times	Max time in which faults are repaired following notification through DIGICEL Fault Control Centre (hours)
Faults concerning the Joining Service (excluding 3 rd party faults)	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement.

2 Termination Services (Service Descriptions Schedule Part 2)

Terminating Access Service

Fault Restoration Times	Time in which faults are repaired following notification through Fault Control Centre (hours)
Faults concerning the PSTN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

3. Trunk Groups and routing principles

Services are designated to the following trunk groups.

Trunk Groups

Classification	Outgoing/Incoming	Group

4. Signalling

Called party number format	10 Digit – 592 NXX NNNN
Calling party number format	To Be Agreed (TBA)
Number length (range)	1-11 Digits
Mobile Country Code/Mobile Network Code	As Issued by Regulator

5. Billing Addresses

DIGICEL	TELCO
TBA in initial meetings	<i>TBA in initial meetings</i>

6. Contact Details

Company	Role	Contact Details
DIGICEL	Liaison Manager	<i>TBA in initial meetings</i>
DIGICEL	Operations Manager	<i>TBA in initial meetings</i>
DIGICEL	Project Manager	<i>TBA in initial meetings</i>
DIGICEL	Planning Manager	<i>TBA in initial meetings</i>
DIGICEL	Fault Control Manager	<i>TBA in initial meetings</i>
DIGICEL	Service Quality Manager	<i>TBA in initial meetings</i>

Company	Role	Contact Details
TELCO	Liaison Manager	<i>TBA in initial meetings</i>
TELCO	Operations Manager	<i>TBA in initial meetings</i>
TELCO	Project Manager	<i>TBA in initial meetings</i>
TELCO	Planning Manager	<i>TBA in initial meetings</i>
TELCO	Fault Control Manager	<i>TBA in initial meetings</i>
TELCO	Service Quality Manager	<i>TBA in initial meetings</i>

7. Microwave Link parameters

TBA following detailed design